



HCA NATIONAL LEADERSHIP & DEVELOPMENT FORUM

Thursday 20th and Friday 21st April 2023  
Hilton Birmingham Metropole, NEC

## Association Update

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Lord Hunt  
President  
Association

Hospital Caterers

# NHS CHALLENGES

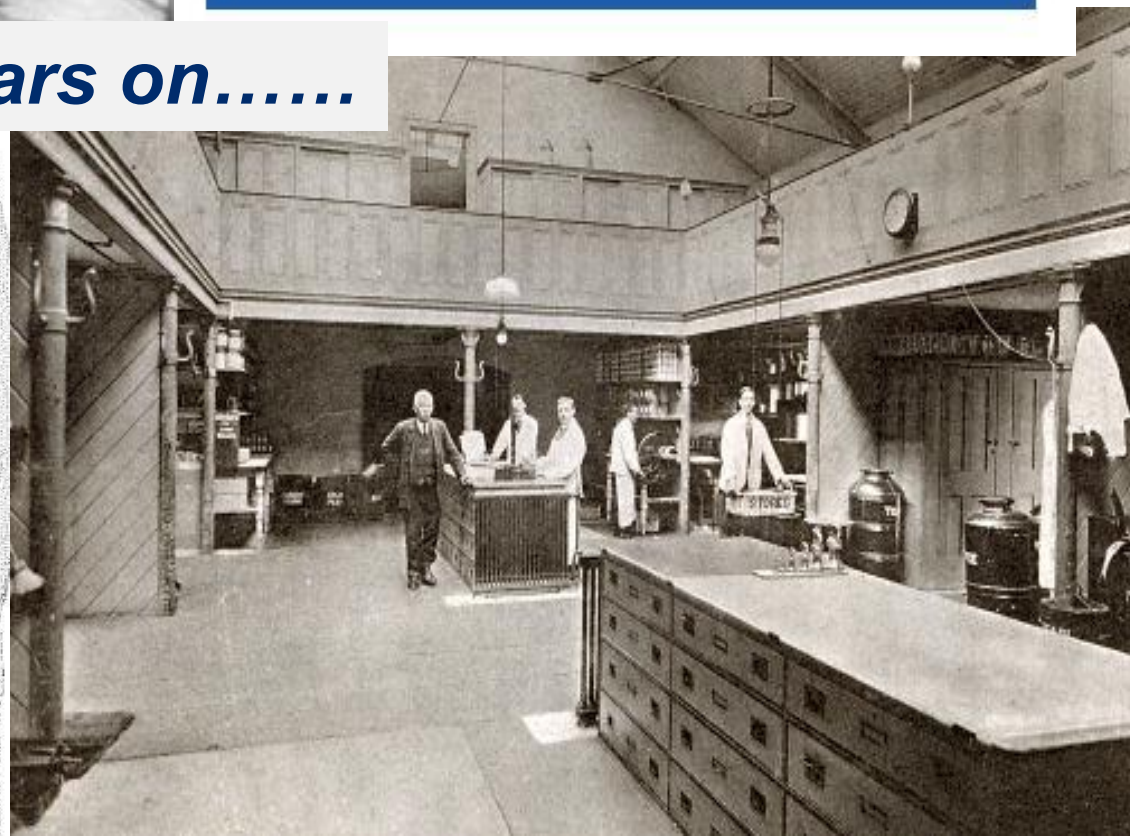
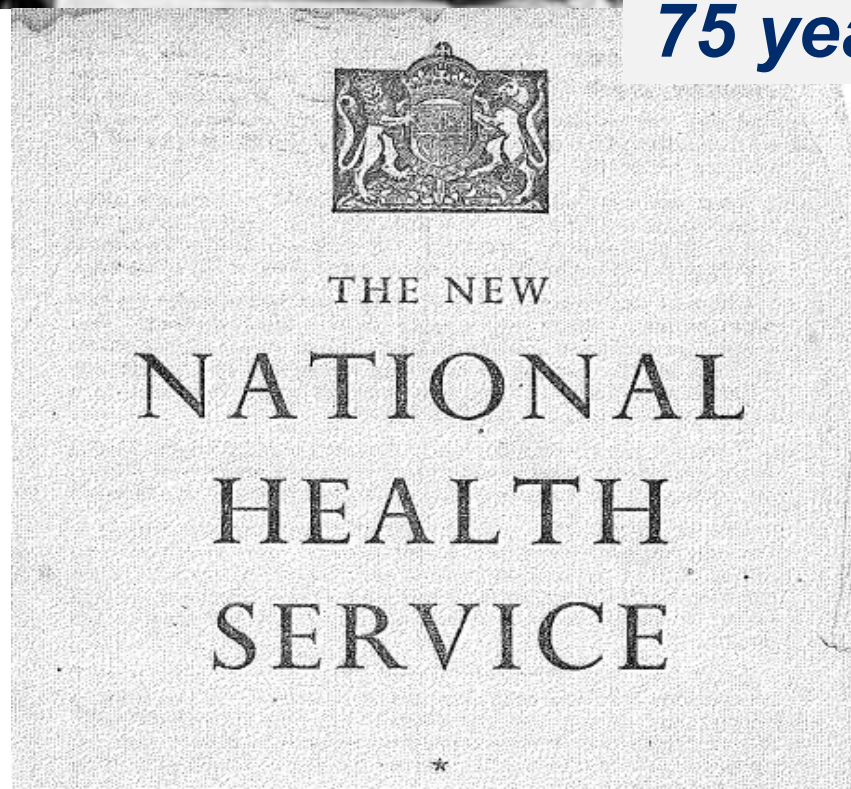
Philip Hunt, House of Lords







*75 years on.....*









## From the Front Line

"The system feels broken and patient care is being compromised daily which is very hard to watch with little control over it. It's a constant feeling of not being able to provide the level of care that you want to for your patients."

Anonymous doctor



# Worst NHS Crisis in a Generation

- Winter pressures have combined with long-standing problems in adult social care, hospitals and primary care
- The elective waiting list over 7 million
- Bed occupancy is above 95%.
- Waits at A&E and for ambulances reached record levels in December, but are still substantially worse than pre-pandemic.
- Failure in the health and care system are estimated to be contributing to hundreds of preventable deaths a week.

Institute for Government and CIPFA - Feb 2023

# Access Difficult for Patients

- Half of Patients found it difficult or very difficult getting a GP appointment.
- 4 in 10 said they were only offered a telephone consultation when they wanted to see a doctor face to face.
- 23% said they were unable to get a GP appointment the last time they tried
- Ambulances, A&E, Delayed Discharges similar challenges

Office for National Statistics (ONS) survey of 5,000 in Dec 2002


# Mental Health Pressures

- 16% increase in people using mental health services
- 30% increase in use in under 18s
- Four times as many people are waiting more than 12 hours in A&E before accessing mental health services cf 2 years ago

“ Mental Health Services are being left to fail with service users routinely struggling to access care”

NHS Confed/Centre for Mental Health, Dec 2022



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# Why is the NHS under so much Pressure?

- Demographics
  - Resources
  - Workforce Shortages
  - Adult Social Care Inadequacies
  - Health Inequalities
  - Very Little Headroom
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# Little Headroom- King's Fund

Pre pandemic the NHS was a [lean service](#), with a low length of stay in hospital and a high occupancy rate

COVID-19 emergency admissions put pressures on beds

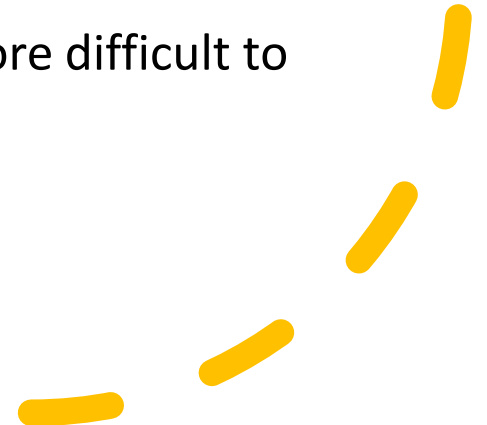
Planned treatments cancelled and patients' conditions deteriorate


This led to pressure on primary care, NHS 111 and ambulance services

Patients who would have received planned care end up being seen in emergency settings instead.

Hospitals finding it difficult to discharge patients owing to pressures on adult social care and backlogs in community care

Lack of free beds so ambulance crews find it more difficult to handover patients





So does NHS  
have a  
sustainable  
future?

- Growing Potential of Medicine and Healthcare
- UK economic vulnerabilities
- Public finance weakness
- Workforce challenges

Can the NHS expect to consume a greater share of the public purse?

## Many other calls on public funds:

- Childcare (workforce issues
- Skills and Further Education
- Housing
- Policing
- Industrial strategy
- Transport
- Water Infrastructure
- Climate Change Mitigation and Adaption
- Security and Defence





# Report of the Independent Review of NHS Hospital Food

Chair: Philip Shelley

# Health and Care Bill

## Hospital food standards

- Impose requirements in connection with food or drink provided or made available to any person on hospital premises in England.....
- Regulations may (a) specify nutritional standards, or other nutritional requirements, which are to be complied with; (b) require that specified descriptions of food or drink are not to be provided or made available.....

# Health and Care Act – Catering Debate

Can we stipulate?

A minimum protected day funded food cost

How do we support?

Mandatory training

How do we achieve?

Capital funds for hospital kitchens

Ensuring we have the right

Board Director to take responsibility


Overall,  
which two or  
three of the  
following,  
would you say  
makes you  
most proud to  
be British?

- Our history (45%)
- The NHS (37%)
- British Army / armed forces (36%)
- The Royal Family (28%)
- Our culture and arts (24%)
- Our system of democracy (22%)
- Having a free press / media (15%)
- British sports teams (10%)
- Our position in the world (5%)
- British business (4%)

IPSOS MORI 2022







‘The **NHS** will last as long  
as there are folk with the  
faith to fight for it’

Nye Bevan: founder of the **NHS**



THANK YOU



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