

# IN-HOUSE OR OUTSOURCED?

---

JULIAN EDWARDS FCSI, FIH, CFSP



# WHAT'S IN STORE TODAY? (OR OUT STORE-DEPENDENT ON HOW THIS GOES!)

---



- In House or Outsourced?
- Feasibility Study
- Procurement Process
- Common Goals



IN-HOUSE OR  
OUTSOURCED?

A photograph of three women sitting at a table in a restaurant. The woman on the left is covering her ears with her hands, looking distressed. The woman in the middle is covering her eyes with her hands, appearing shocked. The woman on the right is covering her mouth with her hands, looking surprised. In the background, there is a menu board with 'SUMMER SPRITZ' and various drink options, a potted plant, and a window with curtains.

OPERATIONAL

FINANCIAL

LEGISLATIVE

# PROCUREMENT PROCESS

---



IN-HOUSE SHOULD ALWAYS BE  
MARKET TESTED



CUSTOMER EXCELLENCE RARELY  
COMES FROM THE CHEAPEST OPTION



# COMMON GOALS & TARGET SETTING

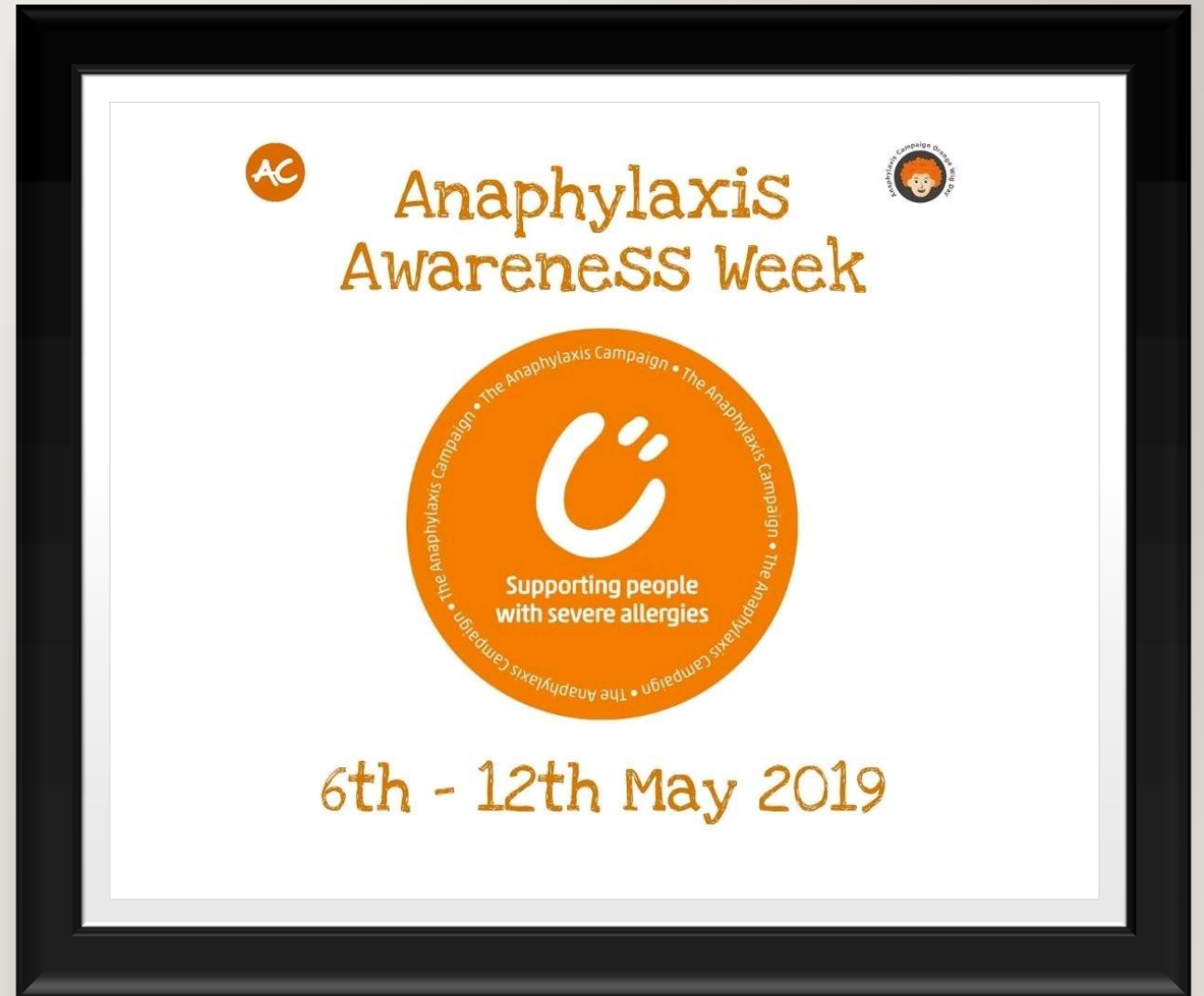
# CUSTOMER EXPECTATION

- Food
  - Service
  - Ambience
- 
- Whichever route- this has to be the main focus

# ALLERGEN MANAGEMENT?

---

- No one expected me **not** to mention allergens in food service!!!





HERE TO HELP!

JULIAN EDWARDS  
07785 234 650

JULIAN@GY5.CO.UK

TWITTER: @GY5CHEF

PS- ABSOLUTE PLEASURE TO BE  
WITH YOU TODAY!

